



Evervue 60 - 72

OWNERS MANUAL



WARNING

Read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.



CAUTION

Keep this owner's manual for future reference. If you sell or give this product away, make sure this manual accompanies this product.

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IMPORTANT SAFETY INFORMATION!



WARNING

When using electrical appliances basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

READ ALL THE INSTRUCTIONS BEFORE USING THIS APPLIANCE

- ✔ This heater is hot when in use. To avoid burning, do not touch hot surface. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 1 m from the front of the heater and keep them away from the sides and rear. In order to avoid overheating, do not cover the heater.
- ✔ Extreme caution is necessary when any heater is used near children or the infirm and whenever the heater is left operating and unattended.
- ✔ Always unplug heater when not in use.
- ✔ Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped damaged in any manner, return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
- ✔ Indoor use only, do not use outdoors.
- ✔ This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water containers.
- ✔ Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tipped over.
- ✔ To disconnect heater, turn controls to off, then remove plug from outlet.
- ✔ Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire or damage the heater.
- ✔ To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- ✔ A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, or flammable liquids are used or stored.
- ✔ Use this heater only as describes in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- ✔ DANGER-High Temperatures may be generated under certain abnormal conditions. Do not partially or fully cover or obstruct the front of this heater.
- ✔ Replacement of the lamps should be done only while the heater is disconnected from the supply circuit.
- ✔ This appliance is not intended for use by persons (including children) with reduced physical, sensory or capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- ✔ CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- ✔ Electric sockets in residential rooms should comply with the 6/12 spacing requirements, this comes from the NEC and states that in a living area of a home, you must keep an electrical socket (outlet) 6 feet from any obstruction, or break in the wall, such as a doorway and no more than 12 feet from the previous electrical socket.
- ✔ Whilst electric fires are very safe, we recommend you only plug into a mains socket, do not use an extension lead as the extension lead wire can get knocked, or overheat and become a hazard. You should never overload an extension lead or multiple extension leads.

✔ **DO NOT REMOVE THE PLUG FROM THE APPLIANCE THIS WILL CANCEL YOUR WARRANTY**

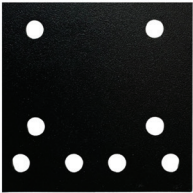
PARTS AND HARDWARE



A – Fireplace



D-Remote Control



Bracket 1



Bracket 2



Log Set



Small Crystals

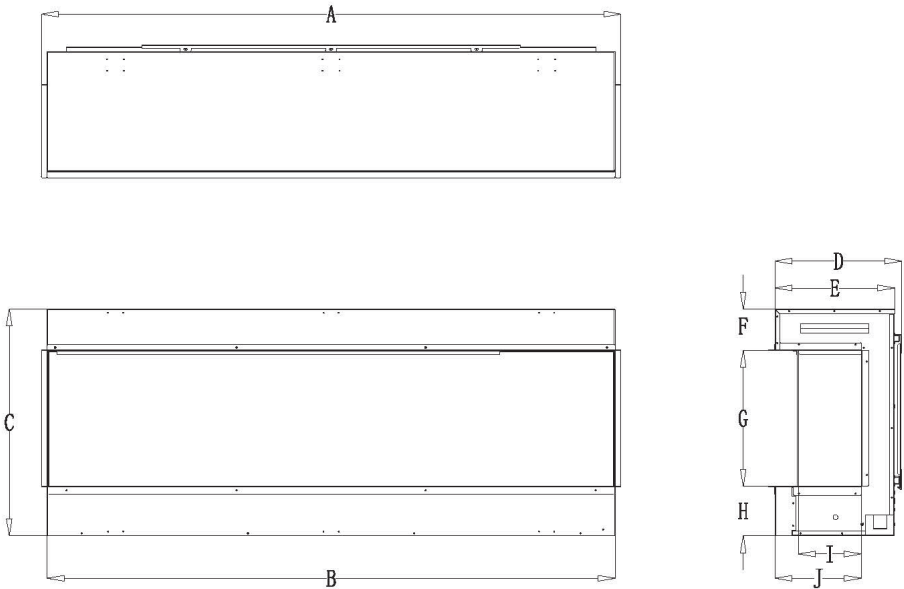


Vermiculite



Coal

SPECIFICATION AND DIMENSION



PRODUCT DIMENSIONS

Model Number	A	B	C	D	E	F	G
EFEV60	59"	20"	9 1/2"	59"	20"	15"	59"
EFEV72	72"	20"	9 1/2"	72"	20"	15"	72"

FIRE INSTALLATION

During installation please ensure to cover the top of the fireplaces air vents as any debris falling into the fire will result in internal damage and void your warranty

MINIMUM CLEARANCE TO COMBUSTIBLES

Select a suitable location that is not susceptible to moisture and is away from drapes, curtains, furniture and high traffic areas.

Due to the many different materials used on media wall builds, it is highly recommended that you consult your local builder before you install this appliance on the wall.



Note:

It is strongly recommended that all electrical sockets are installed behind the TV to ensure the plug attached to the fire is easy accessible.

Electrical installation work must be carried out only by people who have the knowledge, skill and experience needed to avoid any danger to themselves and others.

We strongly recommend that you use a registered electrician to do any electrical installation work you need.

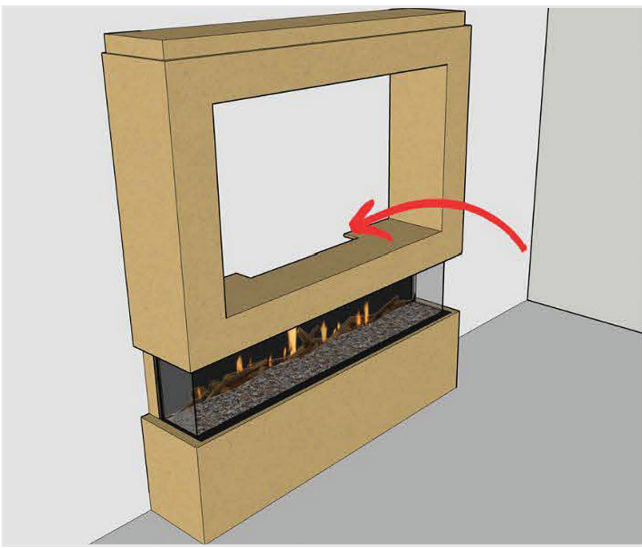
They work to the UK national safety standard and will give you a safety certificate to confirm that their work has been designed, inspected and tested in line with that standard.

- A** Select a location that is not prone to moisture and is located at least 36 inches (914) away from combustible material.
- B** Do not cut the plug off the power cable, this also applies to fuse spares. If the plug is removed Evolution Fires will no longer honor the warranty.
- C** The frame of the media wall must be hollow allowing air flow to reach the fire. If there is not enough airflow getting to the fire you will find your fire switches off when the heater is used. This is happening because the fire is overheating and needs to cool down before switching back on. Continued use will cause unrepairable damage to your appliance.
- C** Check the fire is working before installing

MEDIA WALL AIRFLOW & VENTALLATION

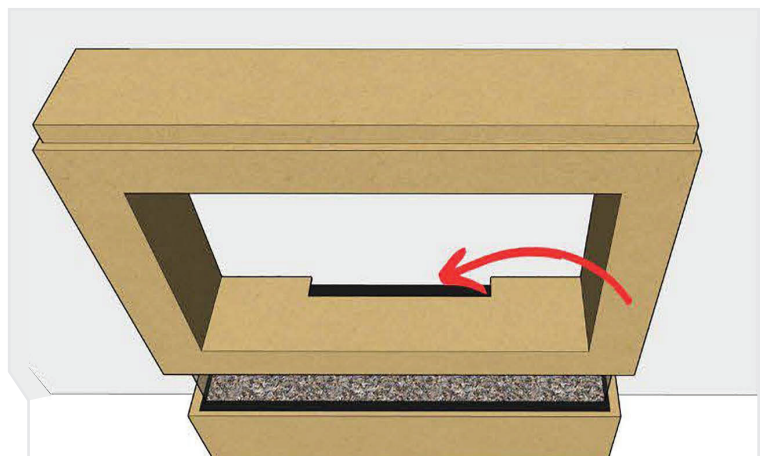
IMPORTANT! MORE AIR FLOW MORE HEAT

If your are hiring a company to build your media wall or building your own follow the steps below to ensure the electric fire works efficiently without overheating.



Leaving a letterbox cutout above the fire will ensure maximum airflow to the fire increasing its efficiency and will also prevent overheating.

The cutout should be large enough to see the top of the fire. Do not use ant type of silicone or filler to seal the in the media wall.



INSTALLATION OVERVIEW

Your appliance allows for three installation configurations.



One Sided

Glass exposed on the front only.



One Sided

Glass exposed on the front only.



Three Sided

Glass exposed on the front, left and right sides.

OPERATION



Please read the entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.

Power

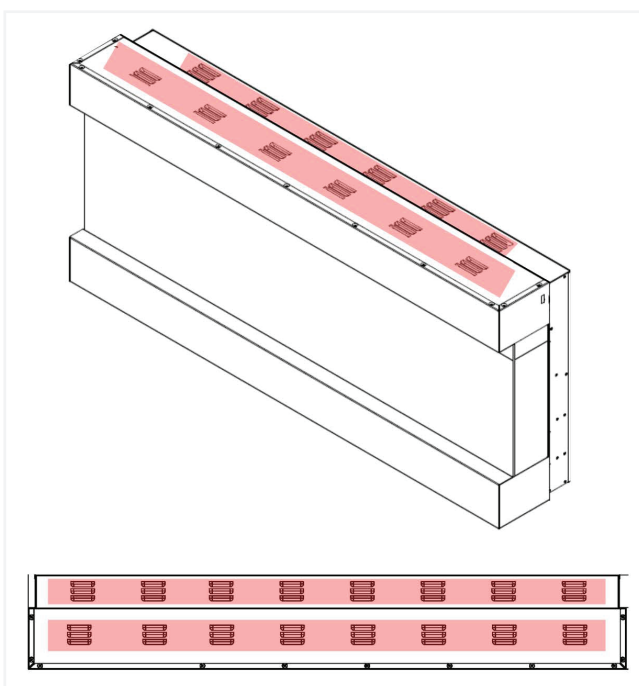
Plug the power cord into a 220-240V 50Hz outlet (see **IMPORTANT SAFETY INFORMATION** on **Pages 2 and 3**). Make sure the outlet is in good condition and the plug is not loose. **NEVER** exceed the maximum amperage for the circuit. **DO NOT** plug other appliances into the same circuit.

AIR FLOW VENTS



Heater Location

Control Panel



Leave At Least 200mm Above Top Vents

INSTALLATION – MINIMUM CLEARANCES

Your appliance is a recessed and/or mantel installed appliance. Select a suitable location that is not susceptible to moisture build-up. It must be located with enough distance away from flammable materials such as curtains, furniture and high traffic areas.

Note

Follow all local and national electrical regulations/codes.

Note

the bottom and sides, as long as the vents on the fire unit are not obstructed and the frame is hollow to allow for air-flow.

Note

We recommend you don't place soft furnishings directly in front of the heater outlet.



Above the top of the fire must have a 200mm clearance to allow for air flow. Not adding this clearance may cause the fire to over heat and switch off.

Please check the product works before installation as we will not accept responsibility for faults once the product has been installed.

MEDIA WALL BUILD MINIMUM CLEARANCES (MM)

Bottom	0mm
Sides	0mm
Back	30mm
Top (see notes above)	200mm
Front (Measured from glass, plasterboard is exempt)	200mm

INSTALLATION PREPARATION

EF- 36", 42", 50" models have 4 brackets and 8 screws. EF-60", 72", 82" models have 6 brackets and 12 screws. Follow instructions below for your relevant model:

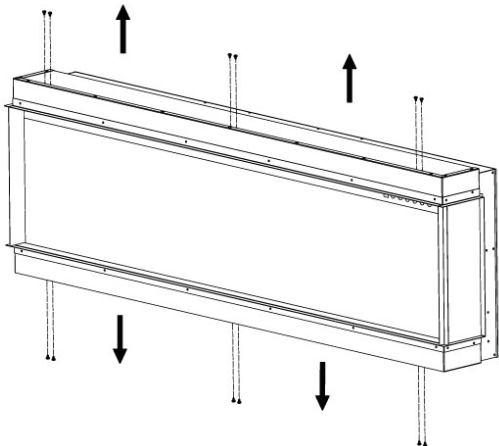


Fig.3-1

1. Remove the 8 (or 12) silver screws on the top and bottom of the appliance, see figure 3-1.

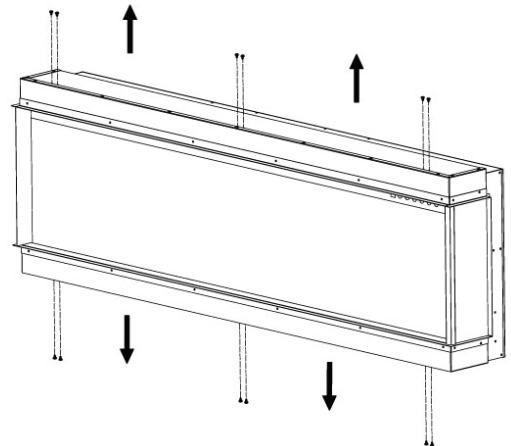
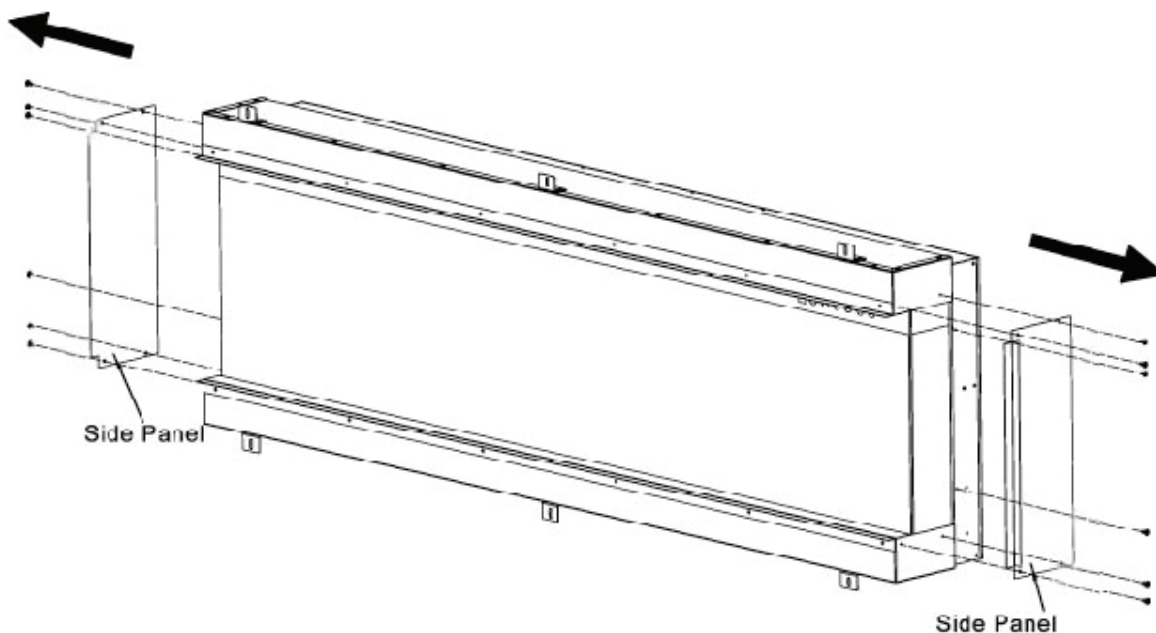


Fig.3-1

2. Install the 4 (or 6) 'L shape' metal brackets using the 8 (or 12) screws previously removed, see figure 3-2.

3. Remove the side panels from both sides by removing the 6 screws per panel, see figure below. Set them aside for now.

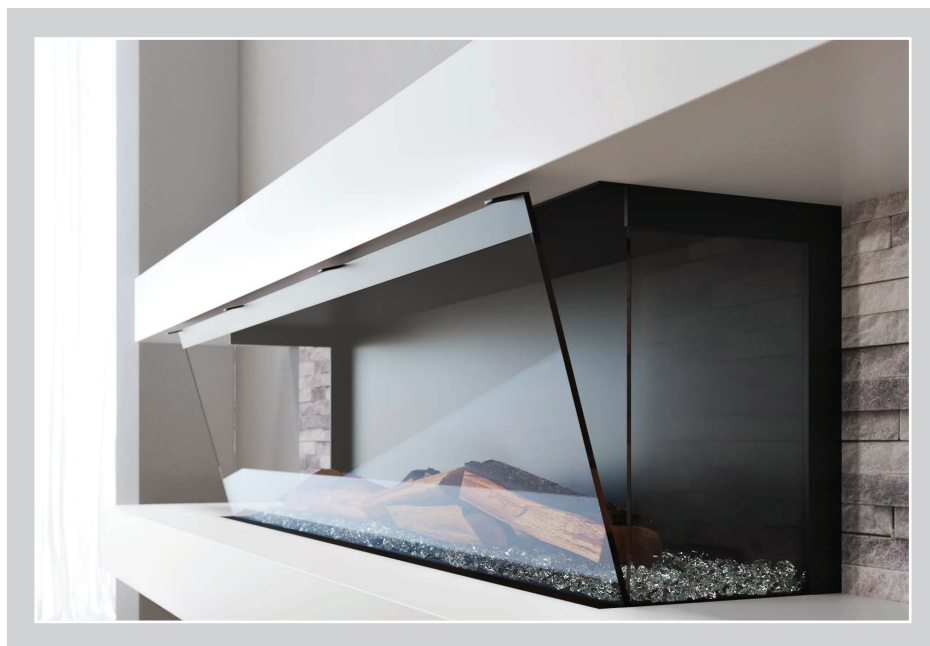


INSTALLATION OF THE FRONT GLASS PANEL

Firstly remove the 4 screws which are fitted into the fireplace as shown



Unpack the glass screen, place it into the bottom tray and push backwards until the 4 tabs on the glass screen line up with screw holes.



Screw in the 4 screws which were removed in the first step.

Infrared Remote control



POWER

ON: Enables control panel functions and remote control. Turn on flame effect.
OFF: Disables control panel functions and remote control. Turn off flame effect



VOLUME

Volume button: Adjust the flame sound effect



TIMING

The timing function is superimposed for 0.5 hours each time until 2 hours, and for every hour above 2 hours (maximum 8 hours).



HEATING

HEATER button: Turn heater on and off.

NOTE: To prevent overheating, the heater fan will blow out cool air for 10 seconds after the heater turn off.

1. Press once. Indicator lights up. 750W heater turns on and blows warm air.

2. Press again. Indicator lights up. 1500W heaters turns on and blows hot air.

3. Press again. Heaters turn off.

The fan blows cool air for 10 seconds to allow heater to cool down, then turns off.



TEMP

Temperature setting, off -76°F-80°F-84°F-88°F, five gear setting. When the indoor temperature is equal to or greater than the set temperature value, the heating function automatically shut down.



DIMMER

Flame colors and patterns switching.



COLOR

Flame bed color lamp cycle switching

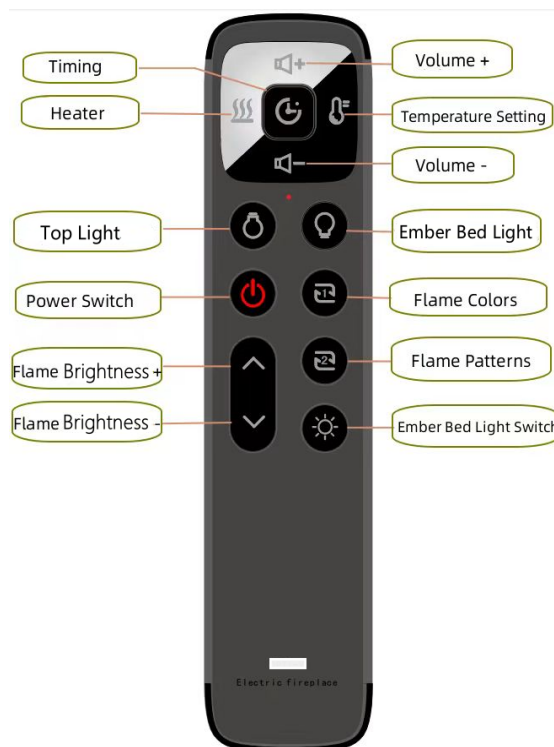


DO NOT mix old and new batteries.

DO NOT use rechargeable silver oxide cell batteries with remote control unit.

DO NOT mix alkaline. Standard (Carbon-zinc). Or rechargeable (Nickel - Cadmium) batteries.

DO NOT dispose of batteries in fire. Improper disposal may cause batteries to leak or explode.



Maintenance

LED Light Bulbs Replacement

When disassembling the equipment in any case, ensure that the power is cut off. Remove the ember bed cover plate below the inclined glass and replace the lamp strip.

Note: The flame effect on this electric fireplace insert is created by LED display screen.

The life of these LED displays will be 100,000 hours.

The users are not recommended to replace the LED displays. For any reason should the bulbs stop working properly, contact a qualified technician.



WARNING: Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electric shock or damage to persons.

Cleaning:

Turn heater OFF and unplug from electrical outlet before any cleaning or maintenance is performed. Wait at least 10 minutes to allow all components to cool properly.

Use a vacuum or duster to keep heater and vent area clean from dust and dirt.

The exterior of the fireplace should be cleaned with a damp cloth or duster.

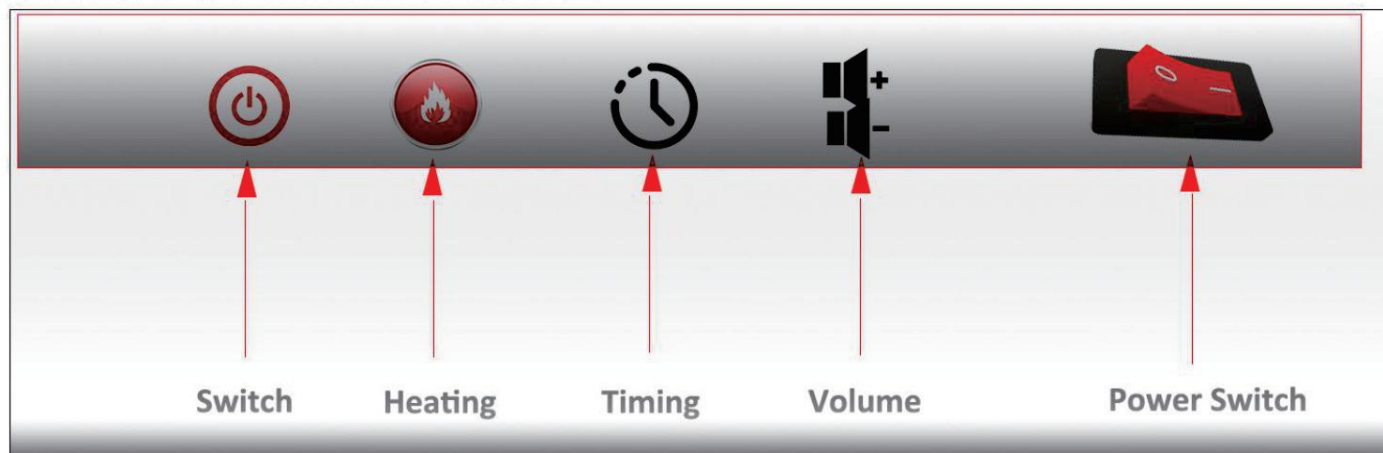
Do not use abrasive cleaners or liquid sprays.



Operation

The appliance can be operated either by the switches located on the top right hand side of the fire or by supplied remote control.

TO ACCESS CONTROL PANEL



1. The **POWER SWITCH** must be first switch on.

It takes some time for the receiver to respond to the transmitter. Do not **PRESS** the buttons more than once within two seconds for correct operation.

2 Press once the button **ON/OFF** on the remote control this turns **ON/OFF** the appliance and fire effect.

3. Press once the **HEAT** button for the **LOW** heat setting(750W); press twice for the **HIGH** heat setting (1500W); press again to **TURN OFF** the heater. Fan will be turn off in 10 seconds.

4. **TIME** setting. The timing function is superimposed for 1 hours each time until 2 hours, and for every hour above 2 hours (maximum 8 hours).

5. Volume adjustment from 0-100% in 5 levels.

Installation of the front glass panel

Firstly remove the 4 screws which are fitted into the fireplace as shown



Unpack the glass screen, place it into the bottom tray and push backwards until the 4 tabs on the glass screen line up with screw holes.



Screw in the 4 screws which were removed in the first step.

Log-set / Crystal Ember Media Bed Installation

NOTE: Please use the information below to set out your media set based on the model you purchased.

A. The glass front must be removed and the appliance must be mounted in its final location before the log-set / crystals are installed.

B. Crystal Media Bed Placement

Carefully empty the bags of small crystals onto the plastic tray, see **Figure 1**.

Next place the large crystals on top of the small crystals and replace the glass, see **Figure 2**.

Figure 1.

Small Crystal Placement



Figure 2.

Large Crystal Placement



C. Log Media Bed Placement

1. Empty the crystal bags onto the plastic tray (shown in figure 1.)
2. Place the large logs on top of the crystals
3. Place the medium logs at either end of the media bed,
4. Place the twigs on top of the large logs.



Large Logs



Medium Logs



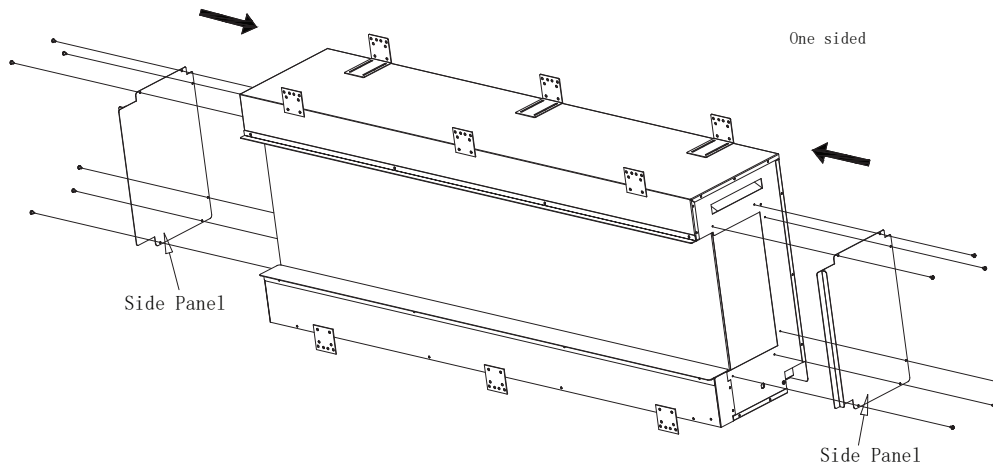
Twigs

Log Media Bed Placement

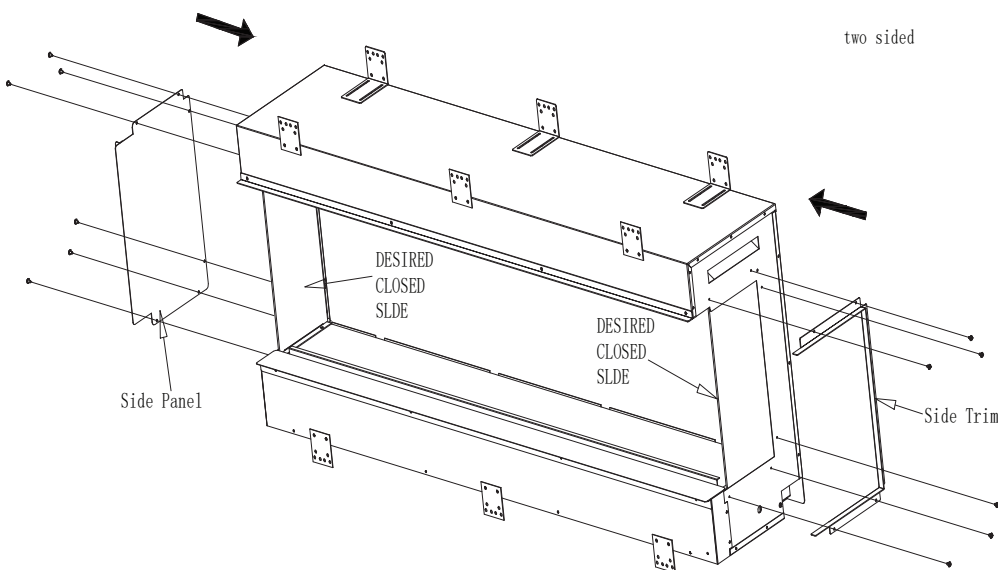


INSTALLATION CHOOSE YOUR VIEWING STYLE

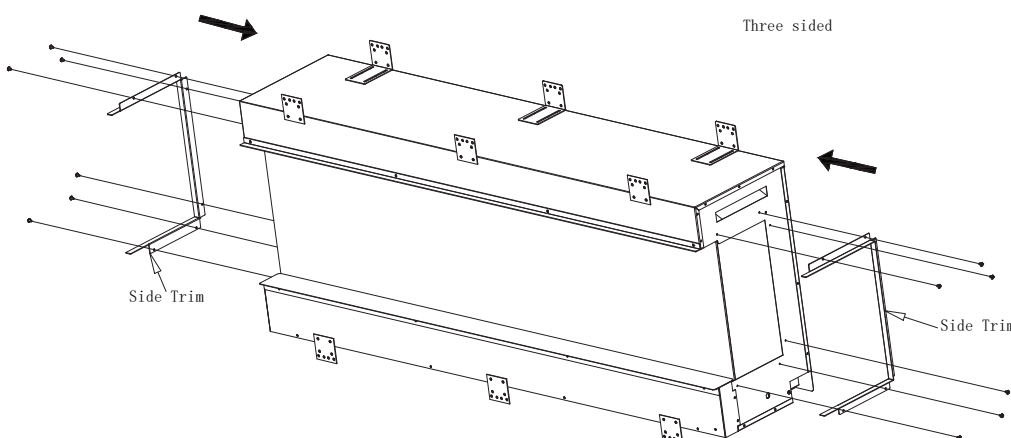
Attach the relevant side panels or side trims to achieve your look.



One sided



Two sided



Three sided



User Guide (v3.34.5)

Version: 20210809



Online Version

1 Download the app

Search for Tuya Smart in Apple's App Store and other major app stores or scan the following QR code to download the Tuya Smart app.





2 Download the app



Tuya Smart

Formal version

Updated at: 2022/3/3 21:58

Canada



Please make sure the selected country or region is correct

Download

[If the download fails, click here to search.](#)



3 Download the app

11:54

◀ WeChat



Tuya Smart



Cancel



Tuya Smart

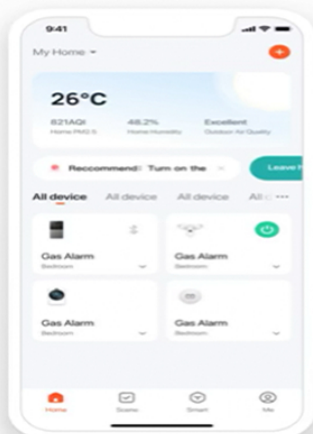
Smart Life Smart Living

★★★★☆ 3.5K



Control Multiple Devices

Only one app to manage multiple devices



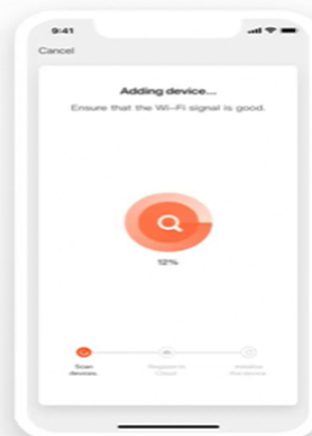
Remote Control

Convenient and eco-friendly



Instant Connection

Easily connect with devices



Today



Games



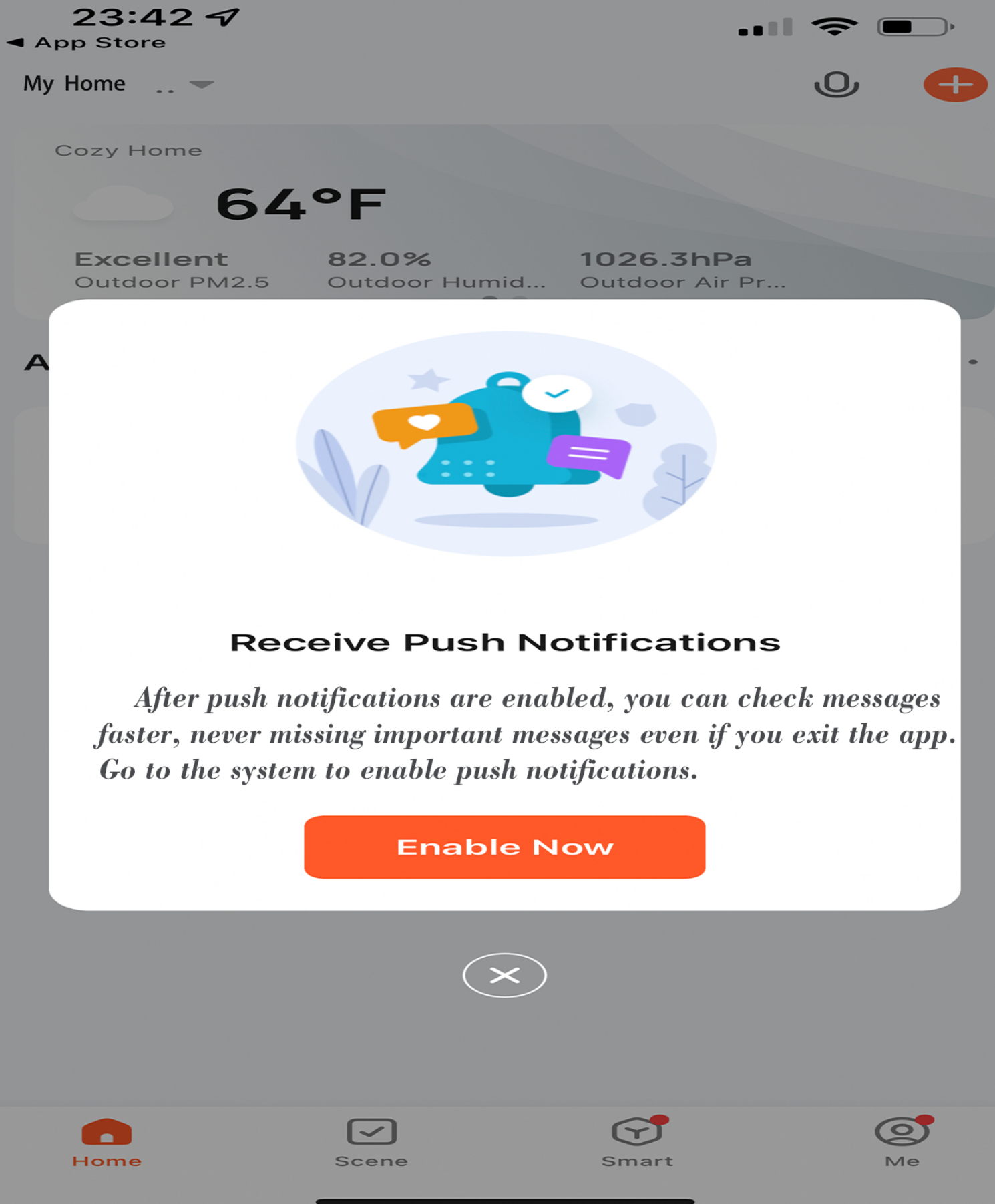
Apps



Arcade



Search



23:42

◀ Tuya Smart



< Settings

Tuya Smart

ALLOW TUYA SMART TO ACCESS

- | | | |
|---|---------------|-------------------------------------|
|  | Bluetooth | <input checked="" type="checkbox"/> |
|  | Local Network | <input checked="" type="checkbox"/> |
|  | Siri & Search | > |
|  | Cellular Data | <input checked="" type="checkbox"/> |

PREFERRED LANGUAGE

- | | | |
|---|----------|-----------|
|  | Language | English > |
|---|----------|-----------|

10:46



To provide you with better services, we request the following permissions:



When you use this App, we will collect necessary information (including statistical data, network usage data, application crash events) in order to monitor the performance of the App.

**Data Analysis**

Allow us to collect data related to product usage. If you disable permissions, basic functions are still available.

**Personalization**

Allow us to recommend content through ads and notifications. If you disable it, we won't send what may interest you.

[Go to App](#)



7 Login or Sign up

10:49 ↗
◀ App Store



Log In

Sign Up

Try now

Register

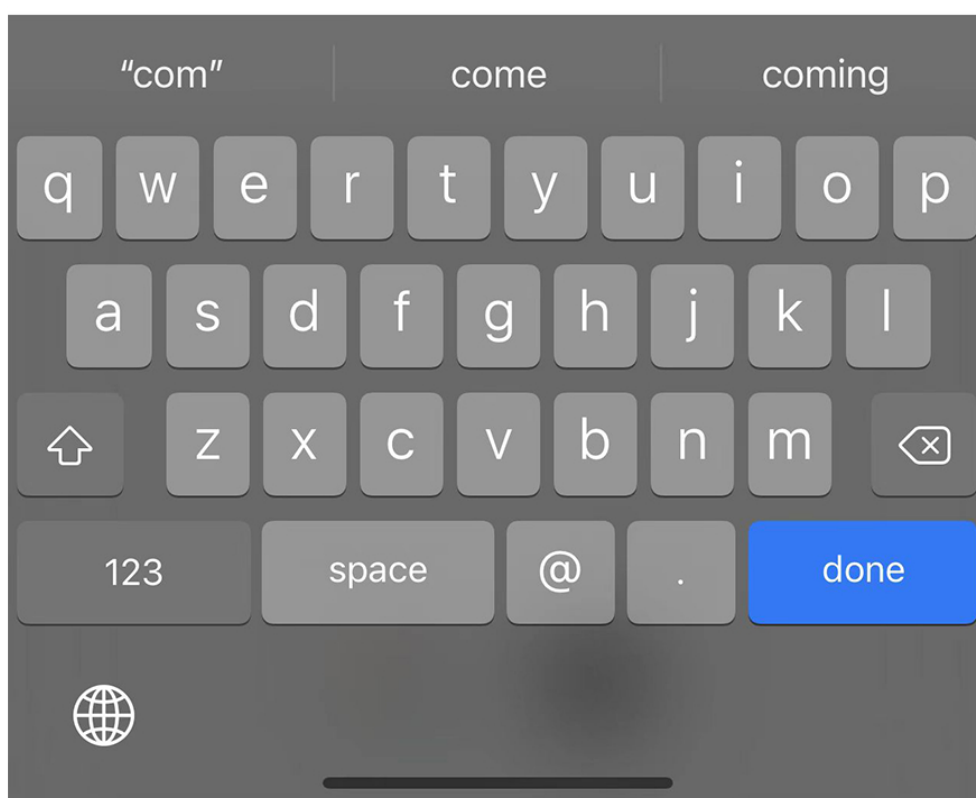
Canada ▼

Email Address

xxx@abc.com ✕

☒ I Agree [Privacy Policy](#) [User Agreement](#) and [Children's Privacy Statement](#)

Get Verification Code



Enter Verification Code

A verification code has been sent to your email

XXXXX @gmail.com Resend (4s)

[Didn't get a code?](#)

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	⌫

Set Password

Password

|

Use 6-20 characters with a mix of letters and numbers

Done



11 Log in

11:05

◀ App Store



Log In

Canada ▼

Please enter the account

Password



☐ I Agree [Privacy Policy](#) [User Agreement](#) and [Children's Privacy Statement](#)

Log In

[Forgot Password](#)



Add Device

Tap + and select Add Device

Got It

No devices

Tuya Smart app is requesting the following access permissions.

The privacy security of your personal information is guaranteed when the following permissions are granted.



Home Data

Used to bind Homekit devices.



Notifications

Used to receive device alarms and system notification messages.

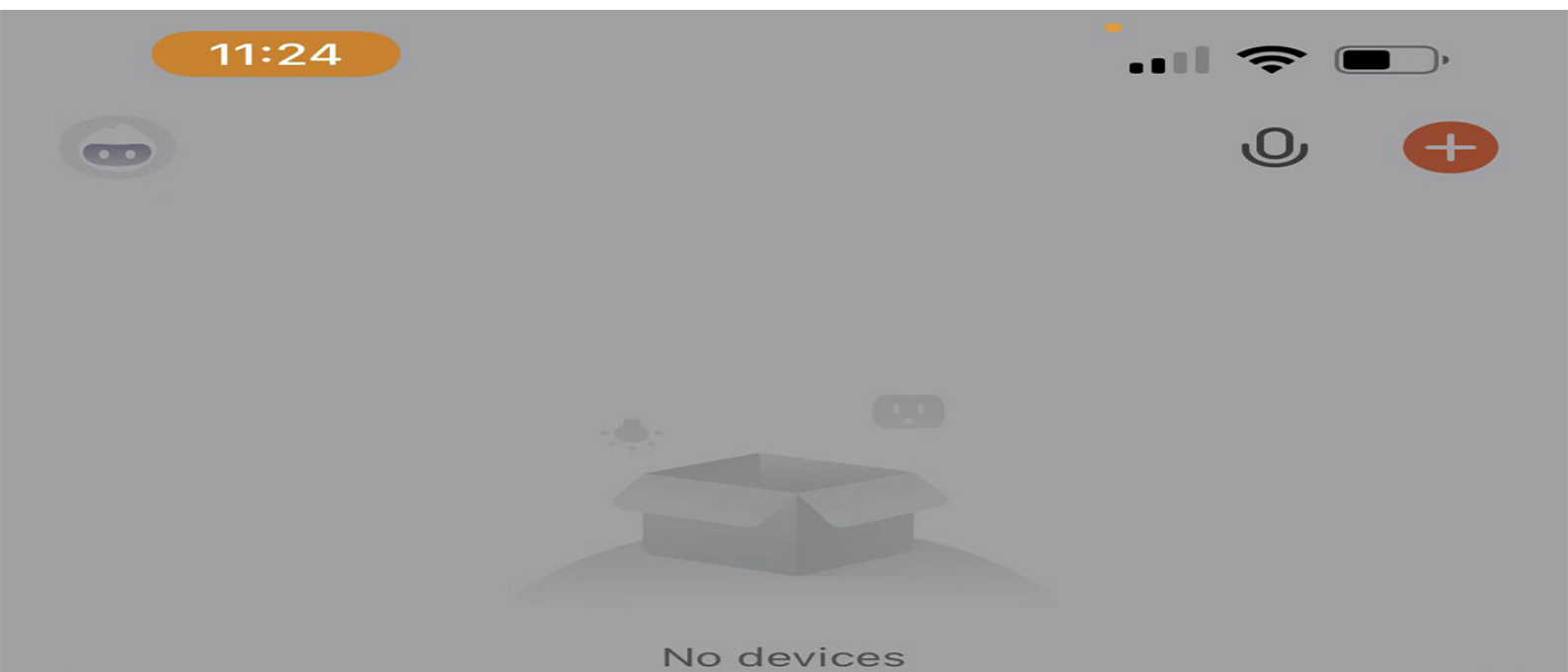


Bluetooth

It is used to search, add nearby bluetooth devices, and configure the network operation of bluetooth devices.



Continue



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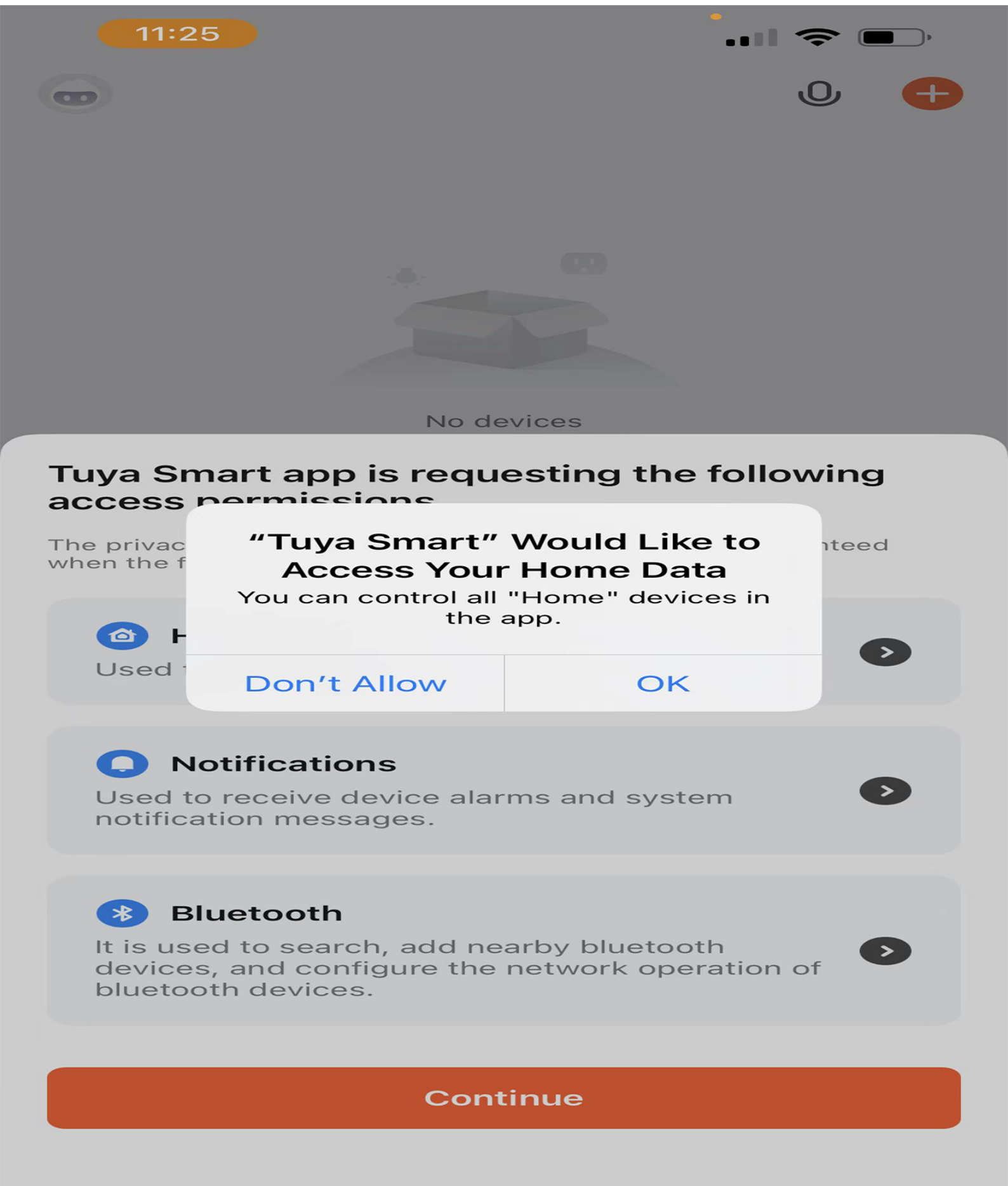


Bluetooth

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Continue





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Notifications



Used to receive device alarms and system notification messages.



Bluetooth



It is used to search, add nearby bluetooth devices, and configure the network operation of bluetooth devices.

Continue



No devices

Tuya Smart app is requesting the following access

The privacy policy of the app explains when the app will collect data and how it will be used.

Guaranteed

"Tuya Smart" Would Like to Send You Notifications

Notifications may include alerts, sounds, and icon badges. These can be configured in Settings.

Don't Allow

Allow



Notifications

Used to receive device alarms and system notification messages.



Bluetooth

It is used to search, add nearby bluetooth devices, and configure the network operation of bluetooth devices.



Continue



No devices

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Home Data



Used to bind Homekit devices.



Notifications



Used to receive device alarms and system notification messages.



Bluetooth



It is used to search, add nearby bluetooth devices, and configure the network operation of bluetooth devices.

Continue



No devices

Tuya Smart app is requesting the following access

The privacy policy of the app is available when the app is installed.

Guaranteed

“Tuya Smart” Would Like to Use Bluetooth

This will allow the app to find and connect Bluetooth accessories. This app may also use Bluetooth to locate Bluetooth device.

Don't Allow

OK



Home

Used to receive device alarms and system notification messages.



Notifications

Used to receive device alarms and system notification messages.



Bluetooth

It is used to search, add nearby bluetooth devices, and configure the network operation of bluetooth devices.



Continue

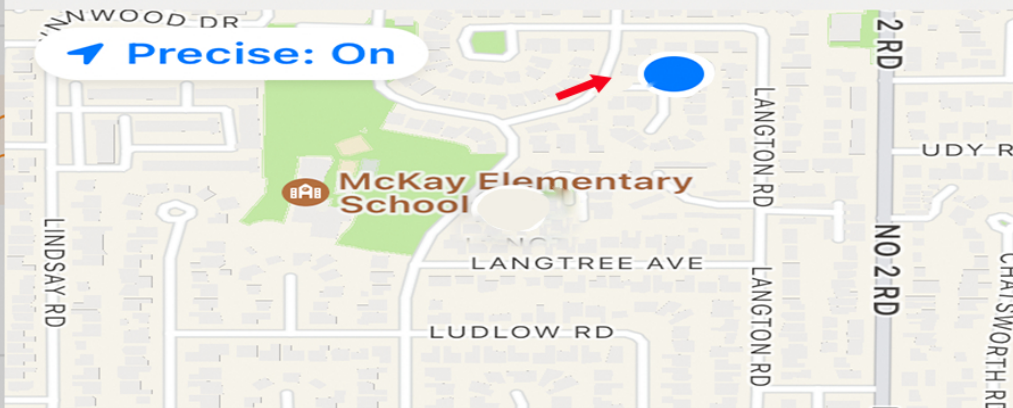
11:26



Cancel

Allow "Tuya Smart" to use your location?

Location permissions will be used for smart device automation, discovery of nearby devices, Wi-Fi lists, and more. Please grant the permission to the app.



Allow Once

Allow While Using App

Don't Allow



10:46



To provide you with better services, we request the following permissions:



When you use this App, we will collect necessary information (including device name, IP address, and MAC address) on crash events to help us improve the App.

“Tuya Smart” would like to find and connect to devices on your local network.

The purpose of the app connecting to the local network: enable pairing and control of the devices connected to the local area network

Don't Allow

OK

Personalization

Allow us to recommend content through ads and notifications. If you disable it, we won't send what may interest you.

Go to App

11:27

[Cancel](#)

Choose Wi-Fi and enter password

[Next](#)



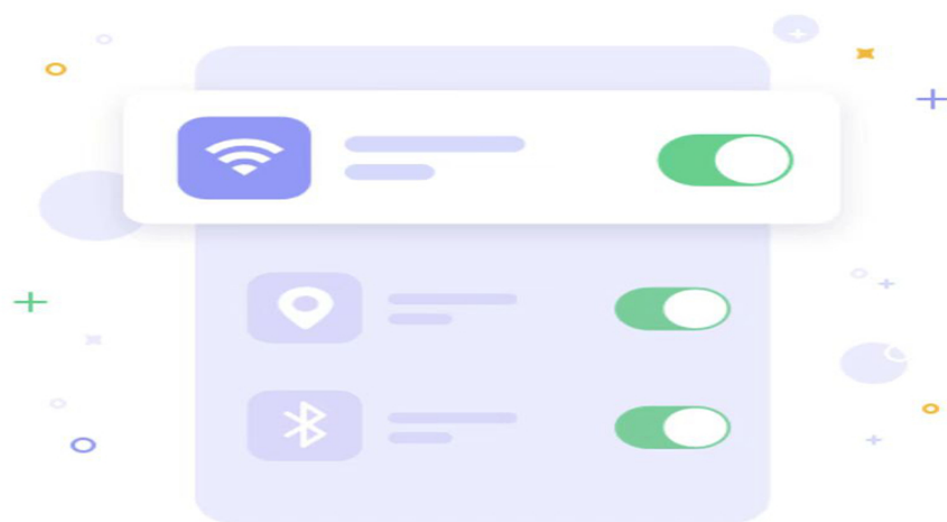
Confirm the home router Wi-Fi signal type because a 2.4 GHz Wi-Fi is required to add a device.





Wrong password is the main reason why pairing fails. Please check your password and try again.





To ensure successful pairing, we suggest you enabling the following access, such as location, Wi-Fi, Bluetooth etc.





Please complete the pairing within three minutes
after the device is reset.



12:43



Add Device



 Searching for nearby devices. Make sure your device has entered **pairing mode**.

Discovering devices...



Add

Add Manually

Electrical

Socket

Lighting



Sensors

Plug
(BLE+Wi-Fi)

Socket
(Wi-Fi)

Socket
(Zigbee)

Large Home Ap...



Small Home Appliances

Socket
(BLE)

Socket
(NB-IoT)

Socket
(other)

Kitchen Appliances

Power Strip

Exercise & Health



Security & Video Sur...

Power Strip
(BLE+Wi-Fi)

Power Strip
(Wi-Fi)

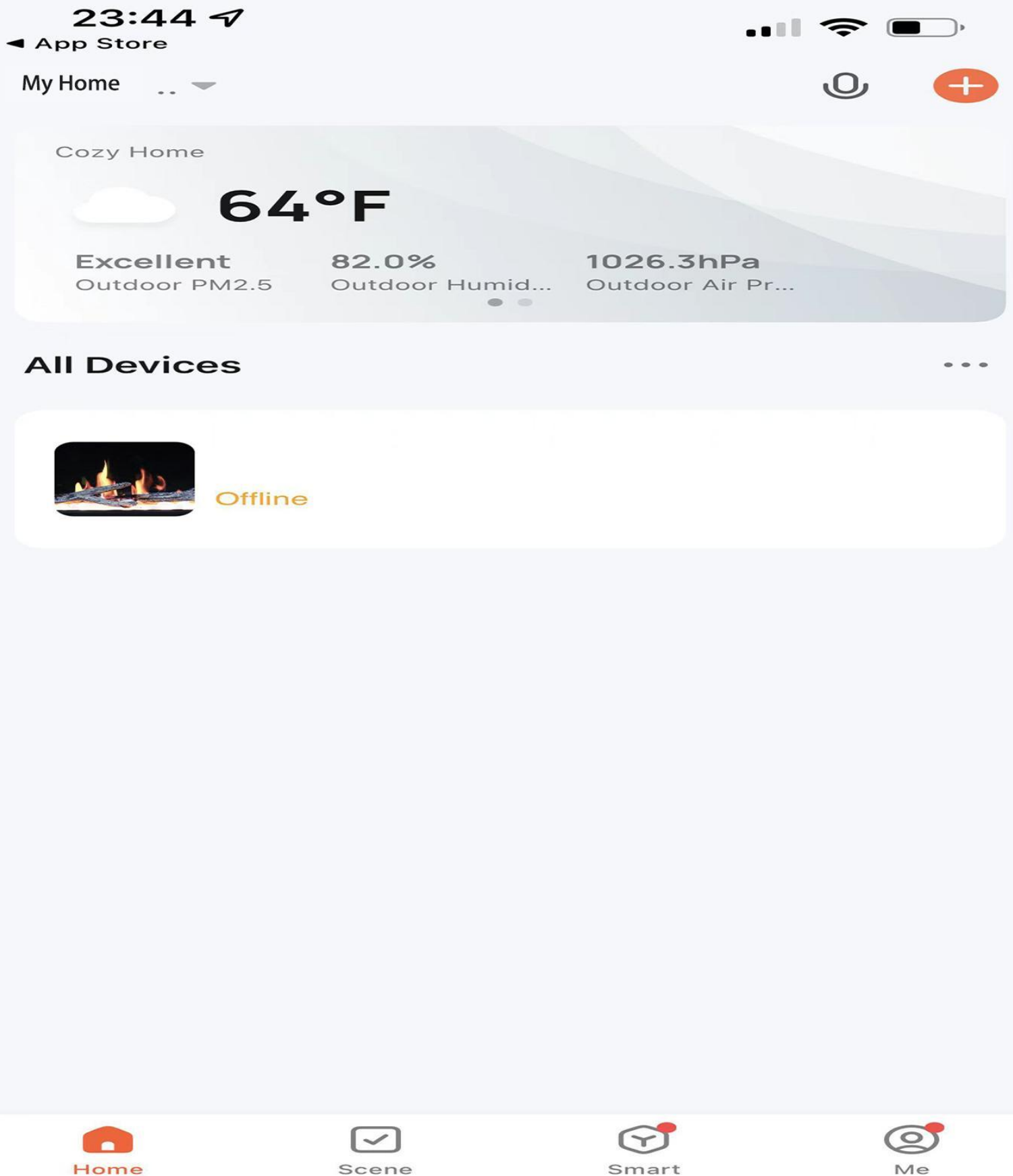
Power Strip
(Zigbee)

Gateway Control



Outdoor Travel

Power Strip
(other)





12:28



Add Device

Done

1 device(s) being added



Being added





evolution fires[®]



Temp gear
Off



ON/OFF



Current
temperature_°C
13°C



Bright Value



volume_set



OFF



orange



orange



Breathing light.



flame



Flame mode.



OFF



°C



ON/OFF
OFF



text



evolution fires[®]



Temp gear
Off



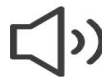
ON/OFF



Current
temperature_°C
13°C



Bright Value



volume_set



OFF



orange



orange



Breathing light.



flame



Flame mode.



OFF



°C



ON/OFF
OFF



text

CLEANING AND MAINTENANCE

Cleaning



ALWAYS turn the fireplace OFF and unplug the power cord from the outlet before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in electric shock, fire, or personal injury.



NEVER immerse in water or spray with water. Doing so could result in electric shock, fire, or personal injury. Performing maintenance, or moving this fireplace. Failure to do so could result in electric shock, fire, or personal injury.

Metal:

- ✓ Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- ✓ DO NOT use brass polish or household cleaners as these products will damage the metal trim.

Glass:

- ✓ Use a good quality glass cleaner sprayed onto the cloth or towel. Dry thoroughly with a paper towel or lint-free cloth.
- ✓ **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:

- ✓ Use a vacuum or duster to remove dust and dirt from the fireplace and vent areas every 2 months.

Plastic:

- ✓ Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.
- ✓ **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Maintenance



Risk of electric shock! DO NOT OPEN any panels ! No user-serviceable parts inside!



ALWAYS turn the fireplace OFF and unplug the power cord from the outlet before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in electric shock, fire, or personal injury. **k! DO NOT OPEN any panels ! No user-serviceable parts inside!**

TROUBLESHOOTING/ FAQ

<u>Problem</u>	<u>Possible Cause</u>	<u>Solution</u>	<u>Note</u>
Fire not turning on	Fire not plugged in or switched on at socket	Check plug is correctly fitted into socket and the socket is turned on.	If all solutions have been tested and problem persists, a new control panel is required.
	Fuse blown	Disconnect plug and inspect the fuse. Replace with a 13A fuse if broken.	
	Faulty control panel	If the controls do not work, press each control continuously one at a time. After a few cycles, the controls should recognize the input and work correctly.	
Noisy heater	Fan clogged	Remove the heating unit and remove dust from fan.	If all solutions have been tested and problem persists, a new heating element/ fan assembly is required.
	Fan unbalanced/ catching on housing	Manually re-center fan on each side. Check fan is not warped or damaged.	
Heater only blowing cold air	Fan clogged	Remove the heating unit and remove dust from fan.	If all solutions have been tested and problem persists, a new heating element/ fan assembly is required.
	Faulty heating element	Inspect the heating element and make sure all wires are firmly connected.	
	Faulty fan motor	Fan may be rotating too slow.	
No flame picture/ partial flame picture	Loose connection	Ensure all wires are connected firmly.	If all solutions have been tested and problem persists, a new PCB is most likely required.
	LED blown (If partial flame picture)	Test the faulty LED strip using another LED power connector that you know works. If LED strip still doesn't work, the fault is most likely with the LED strip and not the PCB. New LED strip required.	
	Damaged PCB	New PCB required.	

Heater cutting out	Build-up of hot air	Ensure inlets and outlet are free from obstruction and there are sufficient clearances surrounding the unit.	If problem persists, the installation will need assessed to ensure it adheres to all required minimum clearances as stated in this manual.
	Thermostat setting causing heater to cut-out	Adjust thermostat setting on remote to maintain desired room temp or deactivate thermostat setting.	
Heater switching on without activation	Thermostat set to keep room at certain temperature.	Adjust thermostat setting to maintain desired room temp or deactivate thermostat setting.	If all solutions have been tested and problem persists, a new PCB is required.
	Thermostat faulty	Replace PCB	

NOTE:

Wiring and exploded diagrams to assist with fire repair are available on request.

Product Warranty

Your Product is guaranteed for one year from the date of purchase.

Should this product prove defective within one year of purchase due to a design fault, workmanship or material breakdown, the product will be repaired or replaced free of charge. Product warranty is subject to the following conditions:

- ✓ The product is to be used for domestic purposes only in accordance with the operating instructions.
- ✓ Responsibility of proof of purchase lies with the end user(s) who must prove product purchase within 12 month period of claim date.
- ✓ All warranties will be invalidated if unauthorized repairs or modifications are made to the electric fire, or in case of accident, misuse or damage caused by improper installation, or damage occurring during transit to or from the repairer.
- ✓ This warranty does not apply to heating elements, bulbs or fuses within this product
- ✓ Please inspect all products fully before installation we will not be held liable for product damages once the product has been installed.
- ✓ Products purchased from unauthorized sellers, including unauthorized websites, shall not be eligible for warranty benefits. (Unauthorized sellers) The warranty is only valid while the product remains with the original purchaser. If the Item is installed in another home and has a new ownership the warranty does not apply.

Your rights under this guarantee are additional to your statutory rights, which in turn are not affected by this guarantee.

If your fire is to be built on to an existing chimney breast, the chimney must be blocked off as the drafts can affect the appliance causing it to over heat.

If the problem continues, keep the product unplugged from the power socket and contact your supplier.

WARNING!

- ✓ The heater should **NEVER** be submerged in water.
- ✓ The interior should **NEVER** be wet.
- ✓ Cleaning chemicals such as but not limited to detergents, alcohols and abrasives should **NOT** be used.

Environment:

DO NOT throw out your appliance or its parts as municipal waste. Contact your local government for advice on the collection services and proper protocol in your area.

Please **DO NOT** dump your appliance as if not properly treated hazardous substances can leak into water supplies effecting animals and people's health and wellbeing.

If you are replacing your old appliance, retailers are legally obligated to dispose of your old appliance without any additional cost.



2-Year Limited Warranty:

You can register your product using the serial number above at **www.evolutionfires.co.uk**

Your product comes with a 24-month manufacturer guarantee the guarantee covers the electrical firebox only, Woodwork is excluded from the guarantee. If you encounter any faults during the specified period, we suggest visiting our website and complete the report a fault page which can be found in the footer.

Please inspect and test all products before installation as we will not be held liable for product damages once the product has been installed.

Removal of the plug will invalidate your warranty.

Product warranty only applies if purchased through an Evolution Fires authorized seller only. The warranty is only valid while the product remains with the original purchaser. If the Item is installed in another home and has a new ownership the warranty does not apply.

For all warranty claims please send an **email to** support@evolutionfires.com along with your purchase order and serial number and a description of the fault and one of our team will get back to you.

Thank you for purchasing one of our products.



GET IN TOUCH



www.evolutionfires.co.uk



sales@evolutionfires.com



Unit 2 Firefly Square, Plantation Road, Burscough, Lancashire, L40 8JT
United Kingdom